

A “Can Do” Board

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There is a will. There is a way.

Stall & Delay is a time-honored bureaucratic ploy, but has nothing to do with good government, maintenance of physician competence, protecting Californians, or being public-friendly, accessible and responsive.

Prevention of patient harm is not an abstract ideal; it is how we measure ourselves. The steady, longitudinal decline (50 percent) in complaints to BPM over the last decade is about People.

People are more important than politics.

BPM’s *Strategic Plan* goals & objectives include:

- Excellence of service within current resources
- No backlogs
- Issue licenses the same day all requirements met
- Maintain primary source verification and enforce it
- Support efforts of other boards to implement Continuing Competence
- Be ambassadors for preventing patient harm, rather than just responding to it after the fact
- Work collaboratively with others



No Excuses

High Standards ⚙ Continuing Competence ⚙ Reducing medical errors ⚙ Preventing patient harm

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